



December 13, 2023

Dear Valued Silencer® Customer:

We are sending you this as part of our constant effort to keep our customers informed about your Silencer® products so you can plan for the future. We hope you will find this information useful.

Global Focus Marketing & Distribution, Ltd. makes reasonable efforts to support obsolete products for seven years. This notice is to inform you of models that are at or nearing their end of life. These are models that have been out of production from ten years to over nineteen years and some parts are getting scarce. The following models are past their end of life:

S2100, S2200, S2300, S2200R, and S2300R – all serial numbers

S2110, S2210, S2210R, S2310, and S2310R – all serial numbers

S2410, S2510, S2510R, S2610, and S2610R – serial numbers prior to 1600001B

The useful life of a centrifuge is generally expected to be five to seven years depending upon operating speed, workload, and equipment maintenance. If you elect to continue to use units that are over five years old extra caution should be taken. Recommended maintenance intervals should be strictly adhered to, the safety features should be tested semi-annually at a minimum, and the accessories should be inspected at least annually.

If the unit has been disposed of please notify us so we can update our records. If the unit has been resold please forward a copy of this notice to your customer.

We will continue to offer parts on an as available basis.

If you have any questions, please contact Technical Support at (800) 323-4306.

Sincerely,
Charles Lovelady

Charles Lovelady | Vice President of Engineering

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